

Hi David,

We just wanted to thank you for finding us movers on such short notice. We originally had a moving company called Above All Movers scheduled to move us Friday during the day. They were to move the current home owners out and move us into their home when finished. Well around 5pm, my husband told me to call the movers to see if they were on their way (because they had told them they were coming to our house already). When I spoke with the mover he said he couldn't move us. We were upset because we were left without a mover and had to be out of our house that day. They didn't finish their job at our new house because they had agreed upon a flat rate for all their stuff, but once they started nearing 8 hours, they didn't want to take the rest of their things. At that point, they said they couldn't move us because the previous owners were at the house getting the rest of their things out, and they didn't want to see them again.

So that's when I called your company. Luckily my mother in law had your card in her purse. One day someone from your company gave her the card and she said for some reason she left it in her purse, just in case. I called you at about 5 pm; I told you what had happened with our original movers. You were very understanding and explained that this happens a lot with small companies. You were very helpful and tried your best to find someone to move us. The first time we spoke, the earliest you could get us movers was the next day at noon, but we just couldn't do that. We had cleaners coming into our old condo and our renters coming right after that for their walk through. I explained that to you and you said you would check again and would call me back in 5 minutes. We were blessed when you called back because you found someone to move us. We were so grateful.

The movers got to our condo about an hour and a half later, and moved us into our new home. Our movers were Ceasare, Vicente, and Jose?, and all did a great job. They wrapped everything and moved all our fragile things with care. We were very impressed with the professionalism of your company starting with the excellent customer service.

Thank you Move Plus for finding us movers at the last minute!

Sincerely,
Alex & Risa