

Hi David,

I've been going 100 miles per hour since arriving in Phoenix. I did want to send you a note to let you know what a terrific job your folks did during my move. From start to finish, they were the best I have ever encountered – and having spent 26 years in the military, I have completed many moves.

The guys in San Diego all introduced themselves to me and immediately began working upon arrival at my storage unit. They very carefully packed my furniture and, as a result, it all arrived without a scratch.

The guys in Phoenix worked very hard to unload – there was just two of them (Abraham and Ray), and I was the 3rd person on their schedule. I was amazed at how hard the two of them worked -- until 10:15 p.m.. A very long day, but they were extremely pleasant despite the fact that my apartment was on the 3rd floor and they had to drive in from Tucson.

I also have to mention your professionalism and helpfulness working with my "agent" to get my move set up. It would not have gone as smoothly without your help, and I really and greatly appreciate it. I wish I had had time to stop by and meet you and give you my personal thanks. When my parents have to move the end of this year, I will definitely call Move Plus and make a point to come by your office to meet you.

Thank you,

Desiree E.

\*\*\*\* W. McDowell Road,

Phoenix, AZ 85037

Cell: 760-525-\*\*\*\*

*Executive Assistant to Eric M. Reiman, M.D.*

*Banner Alzheimer's Institute*

*602. \*\*\*. \*\*\*\**