

Hi David,

I'm writing to share with you my experience with a recent move with your company. My last move, with one of your competitors, was a terrible experience in which the company charged me twice as much as they originally quoted, and seemed exasperated with every task that was required of them. So, I was not looking forward to this experience and was quite nervous about it until I met your guys and felt immediately assured that everything would be fine.

I moved with the help of Tony (foreman) Nicola and Hanan at the beginning of this month, the first of two moves in less than a month because my escrow closed and my new place wasn't immediately available. That said, Tony's crew had the tedious task of moving all of the boxes and furniture (much of which needed disassembling) out of my old house and into a garage where it'd be stored. It was a difficult thing to do, mostly because the items had to be arranged carefully, but the guys were as cheerful as could be, never once complained, kept in full communication with me about the timing of the two very short breaks they took during the day, were efficient and completed the job in a manner that was much better than I'd have thought was possible.

I have moved a lot of different times, and the experience is almost always a nightmare. This time, for the first time in my life, I can say that the experience was good. All-in-all, in fact, it was as good a moving experience as moving can possibly be. Your guys were intelligent, resourceful, efficient with their time, cheerful and willing to help in any way they could. Because of their excellent performance, I've now scheduled my second move with your company, I will use your company for any future moves and will recommend you to others with full confidence.

Thank you so much for all of your help!

Julie Thomas