

Hi David:

Nice talking to you last night. Clara emailed me this morning thrilled to bits to have heard from you!!!~ Again my emails to her bounced. She has real problems with her computer. Anyway you asked for an indication of what we felt about our move.

I would think the fact we have recommended your company to Clara would show how pleased we were. Pedro and his brother were delightful. They were a "little exuberant" in loading the van. We caught them standing on boxes clearly marked "fragile" to create a sort of ladder to get to the top. Also there was some really rough handling when they needed to create more space, but overall, they did do a terrific job.

The moving experience is not a pleasant one for anybody. Anyone who says it is has to be lying!!! There is a huge amount of emotional baggage attached to any move (particularly in Clara's case after more than 25 years in one house) and this creates an atmosphere of trauma from the outset.

When someone, such as yourself, is able to go to the premises and go over everything in detail, I personally think, this helps tremendously. I know that most of the large moving companies are totally "hands off" until the actual move. The difference between them and your company is the "personal" attention to details.

Therefore I can wholeheartedly endorse Move-Plus and would continue to recommend them to anyone else who might have need of their services.

To you, my new friend, I send my warmest regards and sincere thanks for helping make a trying time a little less hard to bear.

Your sister in Christ

Penny